

Save energy at home with natural gas space and water heating rebates

ngrid.com/uny-gasheating



PRODUCT	REBATE AMOUNT
Furnaces	
Furnace AFUE ¹ ≥ 98% rating	\$700
Furnace AFUE ¹ ≥ 96% rating	\$600
Furnace AFUE ¹ ≥ 94% rating	\$400
Furnace AFUE ¹ ≥ 92% rating	\$150
Combination Heating and Water Heating	
Condensing Combination Boiler AFUE ¹ ≥ 95% rating	\$600
Hot Water Boilers	
Condensing Boiler AFUE ¹ ≥ 94% rating	\$700
Water Heaters	
Indirect Water Heater attached to a Natural Gas Hot Water Boiler with ≥ 85% AFUE ¹	\$150
Controls	
Boiler Reset Control: add on unit attached to a forced hot water boiler	\$75
Contractor or Self Installed ² Learning Thermostat (limit 1 per gas account)	up to \$75
Air Quality Equipment	
Heating Recovery Ventilator (must meet HVI or AHRI certification ²)	\$700
Energy Recovery Ventilator (must meet HVI or AHRI certification ²)	\$700
Equipment Maintenance	
Boiler Tune-up: <ul style="list-style-type: none"> • Check of all boiler safety and operating controls • Cleaning of the burner tips • Cleaning of the ignition switch and electronic connections • Lubrication and testing of any moving linkages inside burner and draft control damper 	\$75
Furnace Tune-up: <ul style="list-style-type: none"> • Cleaning of the upper and lower combustion vents, burners, blower motor and blowout heat exchanger • Check of the thermostats for proper calibration and operation • Check of the airflow for carbon monoxide and check for natural gas leaks 	\$75

¹ AFUE = Annual Fuel Utilization Efficiency

² HVI = Home Ventilation Institute, AHRI = Air Conditioning, Heating, and Refrigeration Institute

* = Each gas account is limited to redeem 1 tune-up rebate every 5 years. Not eligible on equipment installed <5 years ago.

TO APPLY:

1. Refer to www.ahridirectory.org to determine if your equipment meets the program requirements. Equipment must be installed by a qualified professional.
2. Complete and submit your rebate application online at ngrid.com/myrebate. Installations completed between 1/1/2025 and 10/31/2025 will be considered. All required information must be submitted online within 60 days of equipment installation, and no later than 10/31/2025.
3. Submit online the following required items:
 - Copy of a paid-in-full and dated work order/invoice/receipt that identifies:
 - Equipment or measure type installed
 - Equipment manufacturer and model number
 - Quantity installed
 - Installer company name (if contractor installed)
 - Installation date
 - Installation address
 - Material and labor costs
 - “Paid in Full” or \$0.00 Balance

PROGRAM DETAILS

To check the status of your rebate, please visit ngrid.com/myrebate. This program is available for installations completed between 1/1/2025 and 10/31/2025. Applications must be submitted online within 60 days of equipment installation and no later than 10/31/2025. Issuance of rebates for completed applications is contingent upon program availability. Rebates may not exceed the installed cost of equipment and will be capped at the project cost if applicable.

For questions, please email ngridrebates@resource-innovations.com or call **888-480-7409**.

Qualified equipment must be connected to a National Grid gas meter and be on firm residential gas heating rate (SC1/SC2). National Grid high-efficiency equipment rebates are available for both existing gas heating and oil to gas conversion customers.

National Grid does not endorse the products listed in the AHRI Directory nor makes any representations, warranties or guarantees as to, and assumes no responsibility for, the products listed in the directory. All rebates are given on a per-unit basis and are subject to change without notice.

Additional energy efficiency services may be available from the New York State Energy Research and Development Authority (NYSERDA). For more information, visit nyserda.ny.gov. Customers may not apply for or receive multiple incentives for the same energy efficiency measure from other rate base funded New York State utilities or NYSERDA.

TERMS AND CONDITIONS

- 1. Incentives** – Subject to these Terms & Conditions, the Residential Natural Gas Energy Efficiency Program (hereafter the “Program”) is offered by Niagara Mohawk Power Corporation d/b/a National Grid (the “Company” or “National Grid”). The Company, through its contractual vendor (the “Vendor”), will pay incentives to eligible National Grid natural gas customers for the purchase and installation of specific Energy Efficiency Measures (“EEMs”) described in the Company’s Program literature and within the Program application.
- 2. Customer Eligibility** – National Grid Gas customers are eligible if they are on a qualifying residential gas rate code* and are directly responsible for the payment of the Company’s energy bills for the residence tied to the service address in the rebate application (hereafter the “Customer”). Issuance of incentives for completed applications is contingent upon program funding availability and will be paid only for qualifying EEM installation completed between 1/1/2025 and 10/31/2025. Incentive applications must be uploaded to ngrid.com/myrebate within 60 days of installation, but no later than 10/31/2025. Check ngrid.com/uny-gasheating for program updates or extensions.
- 3. Energy Efficiency Measures (EEMs)** – (a) The Company will only pay incentives for the specific EEMs listed within this application. The Company has the right to reject any incentive application with ineligible equipment or equipment not indicated on this incentive application. There will be no incentive payments for substitute EEMs or used equipment unless the substitute is approved by the Company in writing and in advance of installation. (b) All EEM installations must be installed in conformance with federal, state, and local code requirements and by qualified contractors. The Customer hereby authorizes the Company to release their energy use information to energy efficiency program sponsors and program administrators and/or designees and understands that such information will be kept confidential and used only for the purposes of program evaluation and determining program eligibility and energy savings. The Customer understands he/she may be contacted in the future by National Grid or its designee and/or any rate base funded New York State utilities to evaluate his/her experience with this program and/or to collect on-site data needed to measure the energy saved by this equipment. Customer of National Grid agrees and authorizes the utility’s sharing of the participant-customer’s information and/or project-level information with New York State Department of Public Service Staff and NYSEERDA, including its agents or authorized representatives, consistent with NYSEERDA’s New York Public Service Commission and statutorily authorized responsibilities, including, but not limited to supporting market development initiatives, and other evaluation and measurement activities.
- 4. Participation in Other Energy Efficiency Programs** – Customers may not apply for or receive multiple incentives for the same EEM from other SBC funded and/or any rate base funded New York State utilities or the New York State Energy Research and Development Authority (“NYSEERDA”).
- 5. Post-Installation Work Verification** – The Company reserves the right to withhold the payment of any incentive until it has performed a verification of the specified installation. If the Company and/or the Vendor determines that the EEMs were not installed in a manner that is consistent with Program guidelines and applicable federal, state, and local code requirements, the Company may require that the installation be modified before making any incentive payments. The cost of any such modifications is the responsibility of the Customer.
- 6. Incentive Amounts** – The Company will provide incentives for approved equipment, equal to the incentive amount indicated in the Company’s Program literature and within the Program application. The Company reserves the right to change its incentive amounts without notice. The incentive may not exceed the installed cost of the EEMs. The Company will not provide incentives that are more than 100% of the cost of equipment and installation.
- 7. Proof-of-Cost of Installation** – The Customer must submit copies of all itemized proofs of purchase and invoices documenting the installation (including all materials, labor and equipment invoices), which reflect the actual cost of purchasing and installing the EEMs. In addition, the Company may request any other reasonable documentation or verification of the date of installation or the cost to the Customer of purchasing and installing the EEMs. The invoice must indicate all relevant equipment model numbers, installation date and address, total install cost and proof of payment. The documentation shall be provided at the time the customer submits the Program application.
- 8. Limitation of Liability** – The Company’s liability shall be limited to paying the incentive amounts for the Program. The Company and its officers, directors, employees and agents and any of its affiliates and their respective officers, directors, employees and agents shall not be liable to the Customer and/or third parties for any claims, demands, losses, liabilities, judgments, damages (whether direct, indirect, consequential, special, incidental, punitive or exemplary), costs or expenses (including attorneys’ fees) whether suffered by the Customer or by any third party that arise out of activities associated with the Program.
- 9. Payment** – The Company, through the Vendor, expects to make incentive payments to eligible Customers within four weeks of satisfactory work verification. The Customer must refund any incentive made to the extent the contractor or equipment does not satisfy Program requirements.
- 10. Installation Service Cost** – The Company will recognize material and installation costs only to the extent that they are (i) directly related to energy savings, (ii) reasonable, (iii) actually incurred by the Customer and (iii) fall within the guidelines for the Program.
- 11. No Warranties** – The Company and the Vendor do not endorse, guarantee, or warrant any particular contractor, manufacturer, or product installation. The Company and the Vendor do not make any representation of any kind regarding the results to be achieved by the equipment or the adequacy or safety of such equipment.
- 12. Limited Scope Review** – The scope of review by the Company and/or the Vendor, of the installation of the equipment, is limited solely to determine whether incentives are payable. It does not include any kind of safety or code review and should not be relied upon by the Customer as constituting a safety or code review.
- 13. Changes in the Energy Efficiency Program** – The Program and these Terms & Conditions may be changed by the Company at any time without prior notice.
- 14. Payments Assignable to a Third Party** – (a) The Customer may request that the incentive be paid directly to a third party by so indicating in the Program application. Notification of third-party payment will be sent to the Customer upon submission of the Program application for the purpose of Customer confirmation. (b) If no payment choice is made, the Company will send the incentive payment directly to the Customer at the address indicated in the Program application.
- 15. No Tax Liability to the Company** – The Company is not responsible for any tax liability which may be imposed on the Customer as a result of the payment of the incentive to the Customer or a designated third party.
- 16. Contractor Insurance** – The Company is not responsible for any damage that may be caused as a result of an installation of an EEM. It is the responsibility of the Customer to select qualified contractors who carry adequate insurance coverage.

*Qualifying rate codes include all active residential firm gas heating rate codes under SC1 and SC2.