nationalgrid

Get the power of a smarter meter

New smart meters are coming soon.



Your current utility meter is aging and will need to be replaced, just like any other appliance. As we replace existing utility meters, we are committed to helping you better manage your energy use more effectively by replacing the old meters with new, smart meters.*

Your new smart meter will provide:

- More customer control. Continuous, secure access to your energy data means more insight into how and when you use energy.
- Faster, near real-time energy readings. Data is available within minutes, through your MyAccount portal. Don't have an online account? It's easy to create one. Visit ngrid.com/myaccount.
- Faster response. Get peace of mind with enhanced outage monitoring and storm response.

It's all part of our ongoing commitment to support the communities we serve with smarter tools to manage energy consumption and costs—while working to build a more reliable, robust and climate-friendly energy grid for the future. Click to learn more about your new smart meter and the installation process.

Learn More

Sincerely,

National Grid

*If you decide you do not want to receive the benefits of a smart meter, you can choose to opt out and have a conventional or "non-communicating" meter installed instead. Opting out is ONLY for customers on the residential SC1 rate. Since this meter will not transmit any data automatically, your meter will need to be read manually by a utility representative, which carries a cost. To find more info and to complete an opt-out request form, please visit ngrid.com/optout.

All other customers are not eligible to opt out based on the current tariff approved by the Public Service Commission including residential customers on a time of use meter.







National Grid











This email was sent to %%email%% Unsubscribe | Privacy Policy | Contact Us

Please do not respond to this email as this email is not monitored

300 Erie Blvd. West, Syracuse, NY, 13202 Copyright @ 2025 National Grid. CM10606 UNY 60 Day (10/25)

This is an important notice. Please have it translated. Este é um aviso importante. Quiera mandá-lo traduzir. Este es un aviso importante. Sirvase mandarlo traducir. Avis important. Veuillez traduire immediatement. Questa è un'informazione importante, si prega di tradurla. Это очень важное сообщение. Пожалуйста, попросите чтобы вам его перевели. Đây là một thông báo quan trong. Xin vui lòng dịch thông báo này. 這是一個重要的通知。請翻譯一下 الممجرت بجرت مهم راطعا اله এটি একটি গুরুত্বপূর্ণ বিজ্ঞপ্তি। অনুগ্রহ করে এটি অনুবাদ করে নিন। Sa a se yon avi enpòtan. Tanpri, fè li tradwi. טצעזרעביא עטיב גאַזנאַ עקיטכיוו אַ זיא סאַד