

Get the power of a smarter meter

New smart meters are coming soon.

Your current utility meter is aging and will need to be replaced, just like any other appliance. As we replace existing utility meters, we are committed to helping you better manage your energy use more effectively by replacing the old meters with new, smart meters.*

Your new smart meter will provide:

- **More customer control.** Continuous, secure access to your energy data means more insight into how and when you use energy.
- **Faster, near real-time energy readings.** Data is available within minutes, through your **MyAccount** portal. Don't have an online account? It's easy to create one. Visit ngrid.com/myaccount.
- **Faster response.** Get peace of mind with enhanced outage monitoring and storm response.

It's all part of our ongoing commitment to support the communities we serve with smarter tools to manage energy consumption and costs—while working to build a more reliable, robust and climate-friendly energy grid for the future. Click to learn more about your new smart meter and the installation process.

Learn More

Sincerely,
National Grid

*If you decide you do not want to receive the benefits of a smart meter, you can choose to opt out and have a conventional or “non-communicating” meter installed instead. Opting out is ONLY for customers on the residential R1 and R2 rates. Since this meter will not transmit any data automatically, your meter will need to be read manually by a utility representative, which carries a cost. To find more info and to complete an opt-out request form, please visit ngrid.com/optout.

All other customers are not eligible to opt out based on the current tariff approved by the Department of Public Utilities including residential customers on a time of use meter.



National Grid



This email was sent to %%email%%
[Unsubscribe](#) | [Privacy Policy](#) | [Contact Us](#)

Please do not respond to this email
as this email is not monitored

170 Data Drive, Waltham, MA 02451
Copyright © 2025 National Grid.
CM10606 MA 60 Day (10/25)

This is an important notice. Please have it translated.
Este é um aviso importante. Quiera mandá-lo traduzir.
Este es un aviso importante. Sirvase mandarlo traducir.
Avis important. Veuillez traduire immédiatement.
Questa è un'informazione importante, si prega di tradurla.
Это очень важное сообщение.
Пожалуйста, попросите чтобы вам его перевели.
Đây là một thông báo quan trọng. Xin vui lòng dịch thông báo này.
這是一個重要的通知。請翻譯一下。
تمت ترجمة هذا البريد الإلكتروني. من فضلكم ترجمه.
এটি একটি গুরুত্বপূর্ণ বিজ্ঞপ্তি। অনুগ্রহ করে এটি অনুবাদ করে নিন।
Sa a se yon avè enpòtan. Tanpri, fè li tradwi.
סעזערעביא עטיב. גאטא עקיסיוו א דאס דאס